

Inaugural Super User Group

27th July 2022

Coverage

- Introductions
- System Demo
- Key Messages (“Guiding Principles”)
- Service Overview
- Implementation Overview
- Next Steps

Key Messages

The NHSP Service implementation represents an organisational change affecting processes and behaviours

Client led

NHSPs system set-up requires substantial data migration

Perceived quality of service dependent on data quality

Must maintain patient services through the transition to the NHSP service

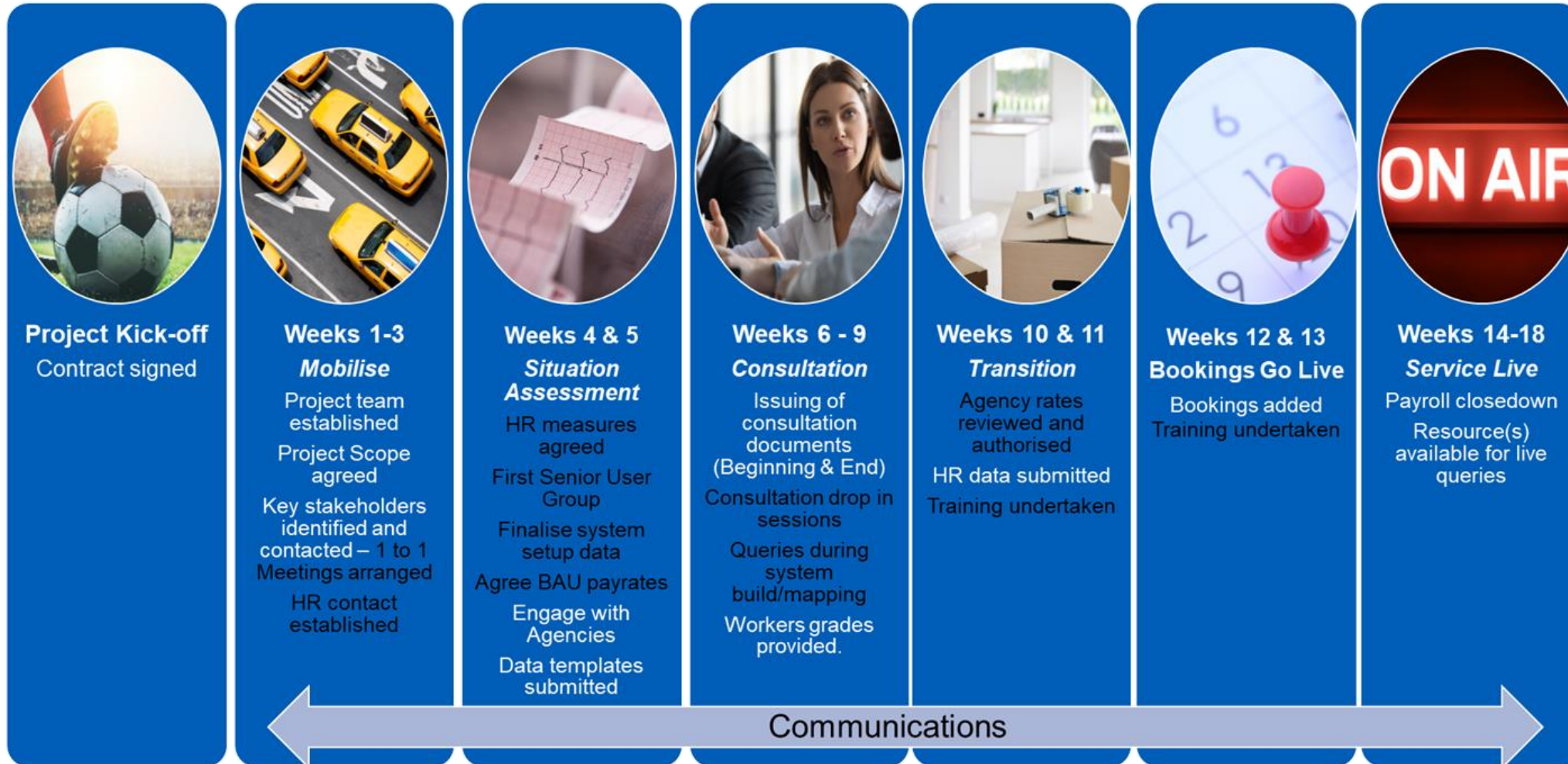
Our joint imperative

The NHSP Implementation method addresses these

Service Overview



Implementation delivery plan



Project Roles

Project Team Members

Undertake tasks in a timely manner

Participate in weekly project meetings

Bring issues to the attention to the Client and NHSP Project Managers

Advocate why the Client is using NHSP

Make use of your NHSP counterpart

Super User Group Members

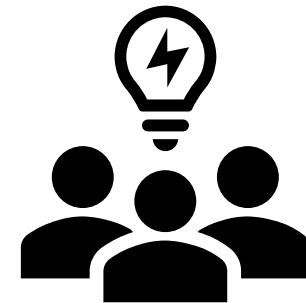
Participate in Super User Group meetings

Support Client communications

Bring feedback and issues to the attention of the Client and NHSP

Advocate why the Client is using NHSP

Promote Client – NHSP partnership working



Go-Live Readiness



Next Steps

- Data Load
 - Client Structure
 - Flexible Workers
- Systems Training
 - Commences w/c 5th September 2022
- Next Senior User Group Meeting (8th August)
 - Introduction to key NHSP Teams

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Any Questions?