

About the service

Our unique recruitment, training and development programme puts Patient Safety Support Worker (PSSW) Trainees where you need them the most – on your wards.

The specific training programme covers management of falls and risk, as well as dementia training (online and face-to-face). This means that when PSSW Trainees arrive on your ward, they already have the knowledge necessary to make an immediate difference to the care of vulnerable patients.

For those patients experiencing dementia, our Trainees are able to ease their anxieties and provide diversionary activities/reminiscence therapies. This will help to keep them engaged and support you in delivering an

outstanding patient experience. In addition, Trainees can help to monitor patients' food and drink intake, in conjunction with the nurse, to ensure these patients remain fed and hydrated.

Our service supports you by recruiting only those PSSW Trainee candidates who meet our standards. You will be involved at every stage of the process and retain full supervision of the PSSW Trainees as they work for 30 hours per week on your wards during their three or six month placement.

With significant positive client feedback on the work of our Trainees, we're proud of the contribution they make to the care of vulnerable patients on wards throughout England.



Who are NHS Professionals?

As the leading supplier of flexible workforce solutions to the NHS, we put people in places to care throughout England. Wholly owned by the Department for Heath and Social Care, we reinvest any surplus made back into the wider healthcare economy.

Benefits to your Trust

- Increased number of workers available to support care on your wards
- + 1-2-1 support for vulnerable patients frees up clinical staff to undertake more complex ward work
- + Create more opportunities for local people to work at your Trust
- + Development opportunities for existing workers who want to start a career working with vulnerable people
- Build a sustainable pipeline of talented, caring people for your Trust, reducing agency spend and increasing continuity of care

Pay arrangements

Trainees are paid at bottom of Band 2 whilst on training. Once they attain their care certificate they will be paid at the usual Trust rate for Patient Safety Support Workers.

How do I get more information?

If you are an existing NHS Professionals client Trust, please contact your dedicated account manager.

All other enquiries should be directed to our specialist team – please email

hcswdteam@nhsprofessionals.nhs.uk

